

# Chanda Patel

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www.chandapatel.com

## EDUCATION

**Carnegie Mellon University**  
BFA Industrial Design 2015  
with Honors

## SKILLS

Design Research  
Workshop Design  
Sketching  
Prototyping  
Adobe Creative Suite  
InVision, Figma

## INTERESTS

Illustration  
Education  
Baking & Pastry Arts

## EXPERIENCE

### Fjord, Research & Service Design Lead

August 2015 - present. Chicago, Illinois  
I help clients achieve business impact using design-led strategy.  
With a focus on research, product/service visioning, and storytelling.  
I lead multidisciplinary teams in creating solutions that meet both  
business and human needs.

### Gravitytank, Industrial Design intern

Summer 2014. Chicago, Illinois  
Supported client projects and workshops; created models,  
storyboards, and prototypes for research.

### Siemens, UX intern

Summer 2013. Malvern, Pennsylvania  
Built screen prototypes and conducted on-site usability testing  
for Siemens' electronic health record software.

### K'NEX, Toy Design intern

Summer 2012. Hatfield, Pennsylvania  
Prototyped new model configurations for K'NEX classic toy sets.

### Carnegie Mellon School of Design, Teaching Assistant

Spring & Fall 2014. Pittsburgh, Pennsylvania  
Helped Human-Computer Interaction design graduate students  
develop drawing and visual communication skills.

Helped first-year undergraduate design students develop foundational  
design thinking processes.

## EXTRAPROFESSIONAL

### Metro Achievement Center, Volunteer Tutor

September 2017 - present. Chicago, Illinois  
I work with the same elementary student each week after school to  
provide one-on-one academic and social-emotional support.

### SDN Midwest Conference, Workshop Facilitator

June 2018. Minneapolis, Minnesota  
Designed and led an interactive workshop about the applications  
of speculative design principles to service design.